

How to activate your AmOnline

ATM/Credit Card Holders/Prepaid Card Holders

1. Apply for an AmBank ATM / Credit Card / Prepaid Card
2. Go to ambankgroup.com and select AmOnline . Click 'First Time Login' and register yourself.

Note:

- Use your ATM Card PIN or Credit Card TPIN to complete the registration process.
- Transaction Authorization Code (TAC) will be sent to your mobile phone when you register your mobile phone number at any AmBank ATMs. You can also obtain TAC from AmBank Contact Centre (03- 2178 8888).
- **New Security Feature:**
The security image in AmOnline is to help customers identify fake / scam sites (phishing sites). Customers are required to choose an image and set it as their Security Image. The next time the customer logs into the account, he/she has to ensure that the image they have chosen appears before they key in their password.

For more information, please call our Contact Centre at 03-2178 8888 or email to customer-care@ambankgroup.com.

AmOnline Login Page

- To key in the login ID and password



1300 80 8888 (Domestic)
(603) 2178 8888 (Overseas)
customercare@ambankgroup.com

Welcome to our new AmOnline Login Page!



DO NOT respond to emails, SMSes or phone calls claiming to be from AmBank requesting for your personal information such as login ID/password/TAC number etc.

NEVER access the AmBank Group website from attachments or website links in any email. It may be a scam.

Please ensure you get to this login page from <http://ambankgroup.com/>

[First Time Login? Please click here](#)

[Forgot Password? Please click here](#)

[Reset Password? Please click here](#)

[Don't have an online banking account? Click here for more information](#)



This site works best with the latest browsers (Microsoft Internet Explorer 6.0 or higher and Netscape Navigator 7.1 or higher) with 128-bit encryption capabilities.

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AmOnline Services Operation Hours
6:00 a.m. to 11:45 p.m daily

Transaction Authorisation Code (TAC) can be obtain via:

SMS: You must first register your mobile phone number at any AmBank ATM. Click [here](#) to find out more.

CONTACT CENTRE:
1. Call (603) 2178 8888
2. Select language
3. Press 4 for AmOnline, AmGenie or TAC request

The IVR (Interactive Voice Response) system will guide you through the TAC request process.

For those **without TPIN (Telephone Personal Identification Number)**, the call will be transferred to a Customer Service Executive.

- ➔ Security Statement
- ➔ Client Charter
- ➔ FAQ
- ➔ Security Alert



1300 80 8888 (Domestic)
(603) 2178 8888 (Overseas)
customercare@ambankgroup.com

Welcome to our new AmOnline Login Page!

Attention!
The security image below appears each time you key-in your Login ID. Please verify that this is the image that you have chosen before keying in your password. If the image is incorrect, DO NOT PROCEED. Call our AmBank Contact Centre at 03-2178 8888 for assistance.



Note :
Never reveal your personal details (login ID, password or TAC) to others, including those purporting to be AmBank's personnel, Central Bank or any Government Authorities (eg: Customs, Police, Immigration, etc). AmBank will NEVER request that you reveal your personal details to us.

[First Time Login? Please click here](#)

[Forgot Password? Please click here](#)

[Reset Password? Please click here](#)

[Don't have an online banking account? Click here for more information](#)

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2

To pay Bills and Dues for MARA as Registered Payee

-Choose option menu from the list on the left



1 Add and view payee in Manage My Bills and Dues

Manage My Bills and Dues

Select options below to add, delete and modify payees.

Add New Payee

To add a new payee, please click on the Add Payee button.

Add Payee

Add payee characters for *payee name preferred for MARA*

Add Payee

Please select Payee Corporation to add a new payee.

Payee Category : --Other Payment--
Payee Corporation : MARA
Nickname : MARA01
Bill Account No. : 350120042009 [View Sample Bill](#)
Default Pay From Account : Basic Savings Account (0010014789257) - RM1,094,786,131.50

Clear

Submit

Verify adding payee to the system

Add Payee Verify

You have provided the information below. If this information is correct, select CONFIRM. If it is not correct, select BACK to edit the information. To cancel this request without making any changes, select CANCEL.

Payee Category : --Other Payment--
Payee Corporation : MARA
Nickname : MARA01
Bill Account No. : 350120042009
Default Pay From Account : (0010014789257)

Back

Cancel

Confirm

Payee successfully added characters for *Card Number*

Add Payee Confirmation

Your Payee was successfully added.

Pay My Registered Bills and Dues to MARA01.
Schedule a Future Bills and Dues to MARA01.
Add another new payee.

Status : Successful
Date Time : 16/08/2012
11:16:34
Payee Category : --Other Payment--
Payee Corporation : MARA
Nickname : MARA01
Bill Account No. : 350120042009
Default Pay From Account : (0010014789257)
Reference No : 000816000012

2 After added, view payee in drop down list

Payee has been listed inside 'My Registered Bills and Dues'

Pay My Registered Bills and Dues
This page allows you to make payment to your registered payees.

Do you need to add or modify a payee?

Pay To : -- Please select one payee -- [View Sample Bill](#)
Pay From : -- Please select one payee --
MARA01
Maxis Line -i is treated as a retail transaction and not as cash advance.
Amount : RM
Effective Date : 16/08/2012 (DD/MM/YYYY)

a) My Registered for single transaction

Add transaction to list - Pay from SA

Pay My Registered Bills and Dues
This page allows you to make payment to your registered payees.

Do you need to add or modify a payee?

Pay To : MARA01 [View Sample Bill](#)
Pay From : Basic Savings Account (0010014789257) - RM1,094,786,131.50
Bill Account No. : 350120042009
I/C No. : 820501054137
Amount : RM 151.00
Convenience Fee : RM 1.00
Effective Date : 16/08/2012 (DD/MM/YYYY)

Submit Transaction

Pay My Registered Bills and Dues

This page allows you to make payment to your registered payees.

Do you need to add or modify a payee?

Pay To : [View Sample Bill](#)
Pay From :
Bill Payment via Credit Card/Card-i is treated as a retail transaction and not as cash advance.
Amount : RM
Effective Date : 16/08/2012 (DD/MM/YYYY)

[Clear](#) [Add To List](#)

- **ATTENTION : Diners Club, AEON Credit Card, Lembaga Tabung Haji and MBF Cards customers!**
Credit Card/Card-I transactions to Diners Club, AEON Credit Card, Lembaga Tabung Haji and MBF Cards are treated as cash advance. Normal Cash Advance Fee is waived and no AmBonus Points will be awarded.

To modify or edit the payments below, please click on the link at Pay To.

PAY TO	PAY FROM	BILL ACCOUNT NO.	REFERENCE/ BILL NO.	AMOUNT	CONVENIENCE FEE	DELETE
MARA01	Basic Savings Account (0010014789257)	350120042009	820501054137	RM151.00	RM1.00	
Total				RM151.00	RM1.00	

[Back to Top](#) [Submit](#)

Confirm the transaction

Pay My Registered Bills and Dues Verify

If this information is correct, select CONFIRM. If this information is not correct, select BACK.

Effective Date : 16/08/2012

PAY TO	PAY FROM	BILL ACCOUNT NO.	REFERENCE/ BILL NO.	AMOUNT	CONVENIENCE FEE
MARA01	Basic Savings Account (0010014789257)	350120042009	820501054137	RM151.00	RM1.00
Total				RM151.00	RM1.00

[Back](#) [Confirm](#)

Verify the transaction.

Pay My Registered Bills and Dues Confirmation

The status of your payment requested and Transaction Reference No. are included below.
Please print this page or record the Transaction/Service Reference Number for your future reference.

Pay My Registered Bills and Dues.
Schedule a new Future Bills and Dues.

Effective Date : 16/08/2012

PAY TO	PAY FROM	BILL ACCOUNT NO.	REFERENCE/ BILL NO.	AMOUNT	CONVENIENCE FEE	STATUS	REFERENCE NO.
MARA01	Basic Savings Account (0010014789257)	350120042009	820501054137	RM151.00	RM1.00	Successful	0816000019

[Print](#)

b) My Registered for multiple transactions

Add transaction to list - Pay from CA and SA

Pay My Registered Bills and Dues
This page allows you to make payment to your registered payees.

Do you need to add or modify a payee?

Pay To : MARA02 [View Sample Bill](#)

Pay From : Basic Savings Account-i (0010022645740) - RM1,076,247.39

Bill Account No. : 330406225638

I/C No. : 890103145446

Amount : RM 166.00

Convenience Fee : RM 1.00

Effective Date : 16/08/2012 (DD/MM/YYYY)

[Clear](#) [Add To List](#)

Adding first and second transaction – Pay from CA and SA

Pay My Registered Bills and Dues
This page allows you to make payment to your registered payees.

Do you need to add or modify a payee?

Pay To : MARA03 [View Sample Bill](#)

Pay From : Basic Current Account-i (0012022654742) - RM1,000,542.95

Bill Account No. : 330407945072

I/C No. : 781111115252

Amount : RM 176.00

Convenience Fee : RM 1.00

Effective Date : 16/08/2012 (DD/MM/YYYY)

[Clear](#) [Add To List](#)

- **ATTENTION** : Diners Club, AEON Credit Card, Lembaga Tabung Haji and MBF Cards customers!
Credit Card/Card-I transactions to Diners Club, AEON Credit Card, Lembaga Tabung Haji and MBF Cards are treated as cash advance.
Normal Cash Advance Fee is waived and no AmBonus Points will be awarded.

To modify or edit the payments below, please click on the link at Pay To.

PAY TO	PAY FROM	BILL ACCOUNT NO.	REFERENCE/ BILL NO.	AMOUNT	CONVENIENCE FEE	DELETE
MARA02	Basic Savings Account-i (0010022645740)	330406225638	890103145446	RM166.00	RM1.00	
Total				RM166.00	RM1.00	

[Back to Top](#) [Submit](#)

Submit the transaction

To modify or edit the payments below, please click on the link at Pay To.

PAY TO	PAY FROM	BILL ACCOUNT NO.	REFERENCE/ BILL NO.	AMOUNT	CONVENIENCE FEE	DELETE
MARA02	Basic Savings Account-i (0010022645740)	330406225638	890103145446	RM166.00	RM1.00	
MARA03	Basic Current Account-i (0012022654742)	330407945072	781111115252	RM176.00	RM1.00	
Total				RM342.00	RM2.00	

[Back to Top](#)

[Submit](#)

Confirm the transaction

Pay My Registered Bills and Dues Verify

If this information is correct, select CONFIRM. If this information is not correct, select BACK.

Effective Date : 16/08/2012

PAY TO	PAY FROM	BILL ACCOUNT NO.	REFERENCE/ BILL NO.	AMOUNT	CONVENIENCE FEE
MARA02	Basic Savings Account-i (0010022645740)	330406225638	890103145446	RM166.00	RM1.00
MARA03	Basic Current Account-i (0012022654742)	330407945072	781111115252	RM176.00	RM1.00
Total				RM342.00	RM2.00

[Back](#)

[Confirm](#)

Verify the transaction

Pay My Registered Bills and Dues Confirmation

The status of your payment requested and Transaction Reference No. are included below.

Please print this page or record the Transaction/Service Reference Number for your future reference.

Pay My Registered Bills and Dues.

Schedule a new Future Bills and Dues.

Effective Date : 16/08/2012

PAY TO	PAY FROM	BILL ACCOUNT NO.	REFERENCE/ BILL NO.	AMOUNT	CONVENIENCE FEE	STATUS	REFERENCE NO.
MARA02	Basic Savings Account-i (0010022645740)	330406225638	890103145446	RM166.00	RM1.00	Successful	0816000033
MARA03	Basic Current Account-i (0012022654742)	330407945072	781111115252	RM176.00	RM1.00	Successful	0816000034

[Print](#)

Oneoff Bills and Dues for MARA as non-registered payee

Add transaction in list – pay from Current Acct

Pay Oneoff Bills and Dues
This page allows you to make payment to your unregistered payees.

Pay My Registered Bills and Dues.
Schedule a new Future Bills and Dues.

Payee Category : --Other Payment--
Pay To : MARA View Sample Bill
Pay From : Basic Current Account (0012013998843) - RM729,423.21
Bill Payment via Credit Card/Card-i is treated as a retail transaction and not as cash advance.

Bill Account No. : 330406384252
I/C No. : 840523145981
Amount : RM 171.00
Convenience Fee : RM 1.00
Effective Date : 16/08/2012 (DD/MM/YYYY)

Clear Submit

Confirm the transaction

Pay Oneoff Bills and Dues Verify
If this information is correct, select CONFIRM. If this information is not correct, select BACK. To cancel this request without making any changes, select CANCEL.

Payee Category : --Other Payment--
Pay To : MARA
Pay From : Basic Current Account (0012013998843)
Bill Account No. : 330406384252
I/C No. : 840523145981
Amount : RM171.00
Convenience Fee : RM 1.00
Effective Date : 16/08/2012

Back Cancel Confirm

Verify the transaction

Pay Oneoff Bills and Dues Confirmation
The status of your payment requested and Transaction Reference No. are included below.
Please print this page or record the Transaction/Service Reference Number for your future reference.

Pay Oneoff Bills and Dues.
Pay My Registered Bills and Dues.
Schedule a new Future Bills and Dues.

Payee Category : --Other Payment--
Status : Successful
Pay To : MARA
Pay From : Basic Current Account (0012013998843)
Bill Account No. : 330406384252
I/C No. : 840523145981
Amount : RM171.00
Convenience Fee : RM 1.00
Effective Date : 16/08/2012
Reference No. : 0816000035

Print Receipt

For Future Payment – for registered payee

Select registered payee, choose pay from acc, key in *Bill Acct No* and *IC*, amount to pay, choose the effective date and frequency of payment

Future Bills and Dues
This page allows you to make future payment to your registered payees.

Pay My Registered Bills and Dues.

Pay To : MARA02 [View Sample Bill](#)

Pay From : Basic Savings Account-i (0010022645740) - RM1,076,247.39

Bill Account No. : 330406225638

I/C No. : 890103145446

Amount : RM 181.00

Effective Date : 28/08/2012 (DD/MM/YYYY)

Frequency : One Time

Occurrence(s) : No End Date
 End after occurrences

Confirm the transaction

Future Bills and Dues Verify
If this information is correct, select CONFIRM. If this information is not correct, select BACK. To cancel this request without making any changes, select CANCEL.

Pay To : MARA02
Payee Corporation : MARA
Pay From : Basic Savings Account-i (0010022645740)
Bill Account No. : 330406225638
I/C No. : 890103145446
Amount : RM181.00
Frequency : One Time
Effective Date : 28/08/2012

Verify the transaction

Future Bills and Dues Confirmation
Your payment request was received. Your Transaction Reference No. is included below. You can cancel a pending Bills and Dues at any time.

Schedule another Future Bills and Dues.
Pay My Registered Bills and Dues.

Status : Request Received
Date / Time : 16/08/2012 11:08:06
Pay To : MARA02
Payee Corporation : MARA
Pay From : Basic Savings Account-i (0010022645740)
Bill Account No. : 330406225638
I/C No. : 890103145446
Amount : RM181.00
Frequency : One Time
Effective Date : 28/08/2012
Reference No. : 27383

Payment summary listed after log out from AmOnline System.

You have successfully logged out.

TRANSACTION DATE/TIME	TRANSACTION DETAILS	FROM ACCOUNT	TO ACCOUNT	AMOUNT	REFERENCE NUMBER
16/08/2012 11:24:30 AM	Pay My Registered Bills and Dues	0010014789257	350120042009	RM151.00	0816000019
16/08/2012 11:38:43 AM	Pay My Registered Bills and Dues	0010022645740	330406225638	RM166.00	0816000033
16/08/2012 11:38:43 AM	Pay My Registered Bills and Dues	0012022654742	330407945072	RM176.00	0816000034
16/08/2012 11:47:33 AM	Pay Oneoff Bills and Dues	0012013998843	330406384252	RM171.00	0816000035

As an added privacy measure, please **clear your cache** after each session.
Click on "**Login**" to begin another AmOnline Banking session.

Login