

PANDUAN MENGGUNA SISTEM PUNGUTAN AGENSI LUAR (SPAL)

1. PUBLIC BANK BERHAD

INTERNET

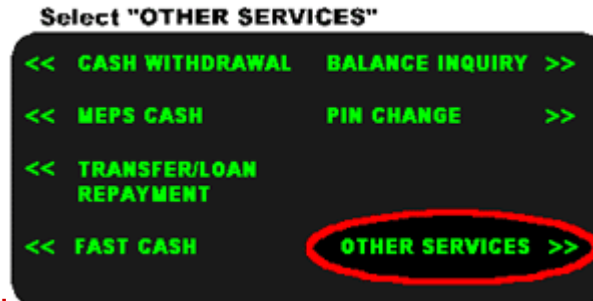
1.1 Mendaftar di dalam PBeBank.com menerusi ATM

Ikut langkah-langkah yang dinyatakan seperti berikut :-

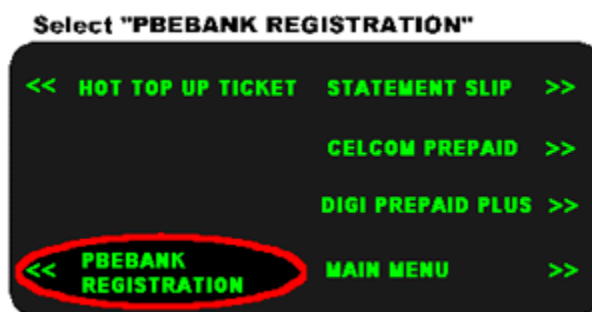
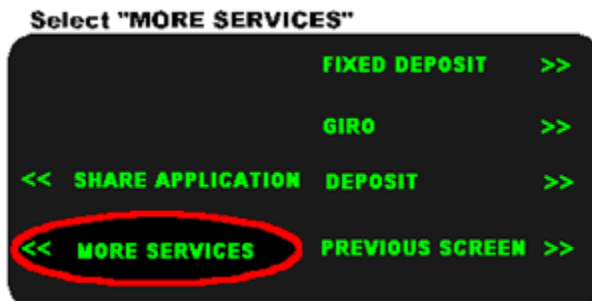
3. PBeBank.com Registration via ATM

You may now register for our Internet Banking service via any of our Automated Teller Machines (ATMs) nationwide. All you need is your PR BankCard to obtain your First-Time Login UserID and Password.

With these simple steps, you can gain access to PBeBank.com immediately!



At the ATM Menu:



Enter your **preferred 6 digit PIN Number** for PBeBank.com and we will provide you with the First-Time User ID on the ATM slip. Log-on to PBeBank.com and click on "Login here" to begin your Internet Banking experience. You will be required to change both your UserID as well as your password.

So apply now for "PBeBank.com" Internet Banking service at your nearest PBB ATM!

1.2 Mendaftar di dalam PBeBank.com di mana-mana cawangan Public Bank Berhad yang berhampiran

Ikut langkah-langkah yang dinyatakan seperti berikut :-

4. PBeBank.com Registration via Branches

Applying for this service is easy. Simply fill out the appropriate form below and submit it with the relevant documents to your closest branch.



[Application form for Individual/Joint/Sole Proprietor](#)



[Application form for Partnership/Company/Organisation](#)

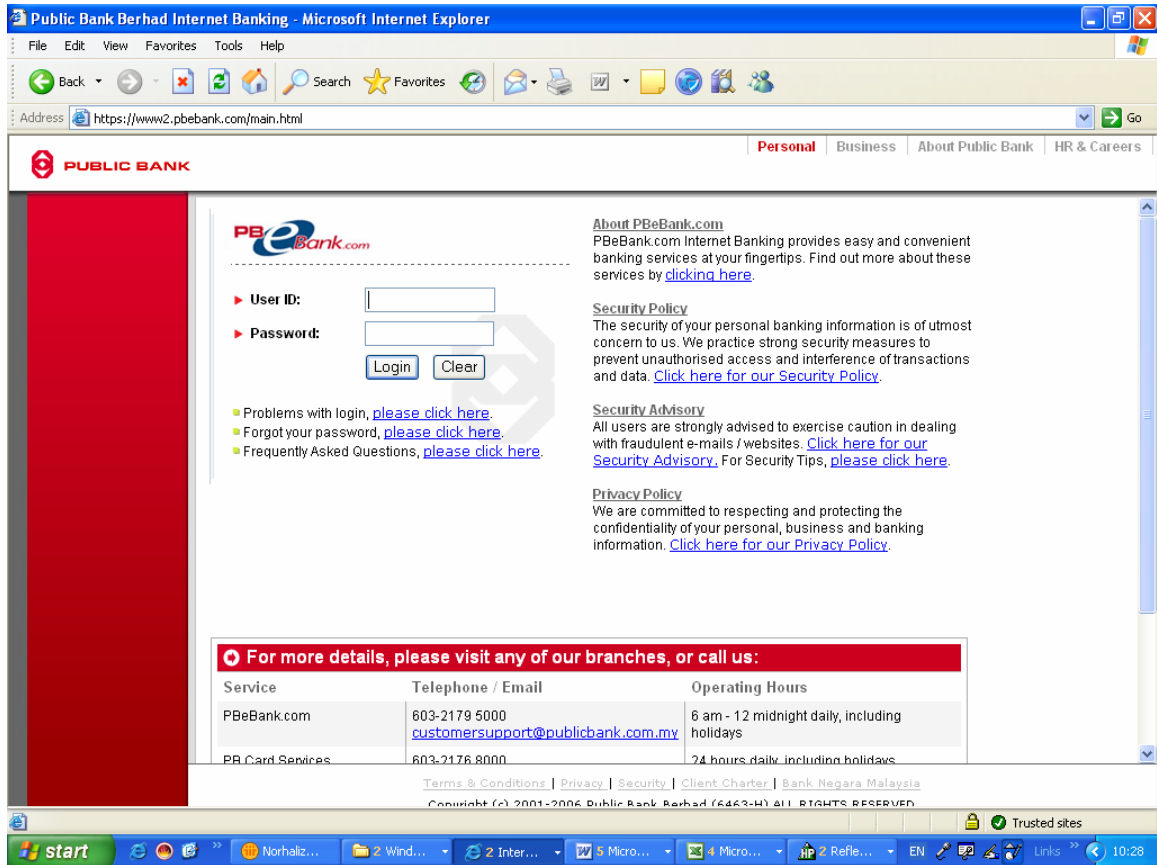
For further information, please feel free to contact PBeBank.com Customer Support at 603-2179 5000 or e-mail us at customersupport@publicbank.com.my.

- 1.2.1 Setelah mendapatkan nombor PIN dari mesin ATM atau dari cawangan Public Bank yang berkenaan, layari laman web PBeBank.com di www.pbebank.com
- 1.2.2 Pilih ikon **Login Here** di laman web. Masukkan ID Pengguna dan Kata Laluan. Menu terma dan syarat-syarat akan dipaparkan. Pastikan syarat-syarat dibaca dengan teliti sebelum menekan butang **Accept** yang terdapat dibawah paparan tema dan syarat-syarat pendaftaran. Untuk login kali pertama, tukar ID Pengguna dan Kata laluan, pilih 'memorable question' dan masukkan jawapannya, masukkan alamat e-mail dan klik butang 'submit'.
- 1.2.3 Menu 'Congratulation Page' akan dipaparkan. Klik butang "login".

1.2.4 Skrin login yang baru akan dipaparkan. Masukkan ID pengguna dan Kata laluan di medan 'Username' dan 'Password'. 'Welcome Page' akan tertera.



- 1.2.5 Skrin login yang baru akan dipaparkan. Masukkan nama pengguna dan kod laluan pilihan dimedan **Username** dan **Password**. Masukkan kata laluan sekali lagi untuk pengesahan sebelum menekan butang **Confirm**. Pastikan nama dan kata laluan tersebut digunakan pada masa hadapan.



- 1.2.6 Skrin borang maklumat peribadi akan dipaparkan. Lengkapi maklumat didalam borang tersebut. Kemudian klik butang **Submit** untuk menghantar maklumat secara online.

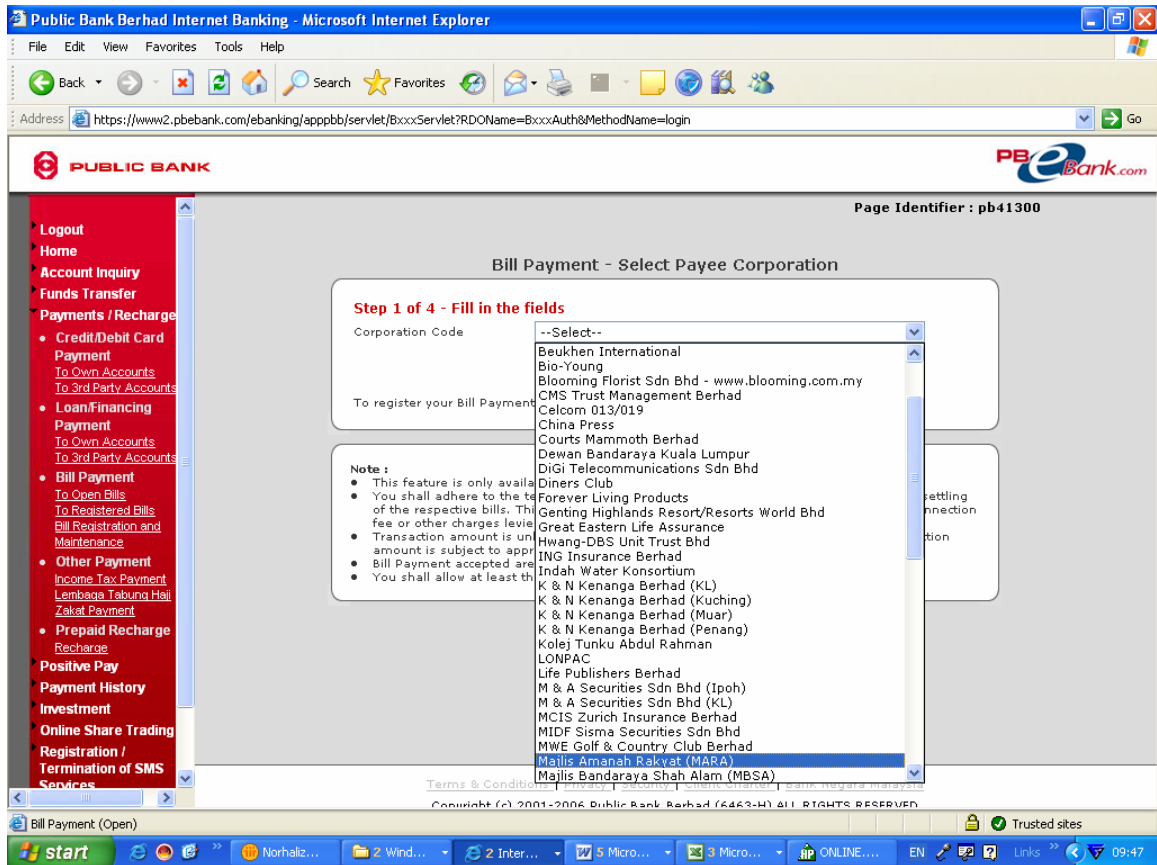
1.3 Membuat bayaran kepada Majlis Amanah Rakyat (MARA) melalui Internet

- 1.3.1 Layari laman web PBeBank.com di www2.pbebank.com. Klik ikon **Login**. Masukkan nama pengguna dan kod laluan di medan yang berkenaan sebelum menekan butang login.



- 1.3.2 Sila ikuti langkah-langkah seperti dinyatakan di skrin ini.

1.3.3 Pilih **Majlis Amanah Rakyat (MARA)** daripada senarai di dalam medan **Corporation Name**. Kemudian tekan butang **Next** untuk paparan menu seterusnya.



1.3.4 Masukkan **Nombor Akaun MARA**, **Nombor Kad Pengenalan** dan **Amaun** dalam medan yang berkenaan. Tekan butang **Next** untuk langkah seterusnya.

The screenshot shows the Public Bank Internet Banking interface in Microsoft Internet Explorer. The browser's address bar displays the URL: <https://www2.pbebank.com/ebanking/appbbj/ser/vlet/BxxxServlet?RDOName=BxxxAuth&MethodName=login>. The page title is "Public Bank Berhad Internet Banking - Microsoft Internet Explorer".

The main content area is titled "Bill Payment - To Open Bills" and contains a form for "Step 2 of 4 - Fill in the fields". The form fields are as follows:

From Account	4999999916 (Savings)
Corporation Code	4940 - Majlis Amanah Rakyat (MARA)
Amount (RM)	100
MARA Account Number	33040455407
NRIC No	730605016216

Below the form are three buttons: "Reset", "Cancel", and "Next".

A "Note" section below the form contains the following information:

- This feature is only available within our Operating Hours from 6 am - 12 midnight
- You shall adhere to the terms and conditions of each Payee Corporation with regard to settling of the respective bills. This feature should not be used to pay any disconnection or reconnection fee or other charges levied by the Payee Corporation(s).
- Transaction amount is unlimited. However, if you are paying from a Credit Card, transaction amount is subject to approval from PB Card Services.
- Bill Payment accepted are subject to clearance by the Payee Corporation.
- You shall allow at least three (3) days for receipt of payment by the Payee Corporation.

The left sidebar contains a navigation menu with the following items:

- Logout
- Home
- Account Inquiry
- Funds Transfer
- Payments / Recharge
 - Credit/Debit Card Payment
 - To Own Accounts
 - To 3rd Party Accounts
 - Loan/Financing Payment
 - To Own Accounts
 - To 3rd Party Accounts
 - Bill Payment
 - To Open Bills
 - To Registered Bills
 - Bill Registration and Maintenance
 - Other Payment
 - Income Tax Payment
 - Lembaga Tabung Haji
 - Zakat Payment
 - Prepaid Recharge
 - Recharge
- Positive Pay
- Payment History
- Investment
- Online Share Trading
- Registration / Termination of SMS Services

The footer of the page includes links for "Terms & Conditions", "Privacy", "Security", "Client Charter", and "Bank Negara Malaysia". It also contains the copyright notice: "Copyright (c) 2001-2006 Public Bank Berhad (6463-H) All RIGHTS RESERVED".

1.3.5 Pada paparan menu berikutnya, semak semua maklumat adalah betul. Setelah memastikan semuanya betul, tekan butang **Confirm** untuk mengesahkan bayaran yang dibuat.

The screenshot displays the Public Bank Internet Banking interface in Microsoft Internet Explorer. The browser's address bar shows the URL: <https://www2.pbebank.com/ebanking/appbb/servlet/BxxxServlet?RDOName=BxxxAuth&MethodName=login>. The page title is "Public Bank Berhad Internet Banking - Microsoft Internet Explorer".

The main content area is titled "Payment History - Transaction Details" and shows a confirmation message: "Step 3 of 3 - Completed". The transaction details are as follows:

Reference Number	580817
From Account	4145808158 (Savings)
Paid To	Majlis Amanah Rakyat (MARA)
MARA Account Number	610710001608
NRIC No	580801145113
Amount	RM130.01
Date/Time	07-09-2006 17:19:32

Below the transaction details, there are three buttons: "Back", "Back To Home", and "Print".

The left sidebar contains a menu with the following items: Logout, Home, Account Inquiry, Funds Transfer, Payments / Recharge, Positive Pay, Payment History, Investment, Online Share Trading, Registration / Termination of SMS Services, Other Services, Profile Maintenance, and Get Help.

The footer of the page includes the following text: "Terms & Conditions | Privacy | Security | Client Charter | Bank Negara Malaysia" and "Copyright (c) 2001-2006 Public Bank Berhad (6463-H) ALL RIGHTS RESERVED".

The Windows taskbar at the bottom shows the Start button, several open applications (Windows Explorer, Workspace - Lotu..., SAS Enterprise G..., Public Bank Berha...), and the system clock showing 1:51 PM on 1-2-3.

1.3.6 Setelah selesai, klik ikon **Log Out** untuk keluar dari laman web.

